

OUR MISSION

To provide high quality, affordable, patient-centered healthcare in the medically underserved communities of Central and Western Maine.

FAST FACTS

HealthReach Community Health Centers is a system of eleven Federally Qualified Health Centers in Central and Western Maine. A private, non-profit organization with a 43-year history, HealthReach is funded by patient fees, grants and individual donations. We provide primary care services for the whole family to nearly 28,000 Maine residents and travelers each year - regardless of insurance status or ability to pay. We strive to be the provider, employer, and healthcare partner of choice in each of the communities we serve.

GREAT FAMILY HEALTH CARE

Our healthcare providers offer outpatient primary care and preventive services to people of all ages. All of our practices have achieved National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home (PCMH) Recognition and offer accessible, high quality healthcare with integrated behavioral health services focused on the patient's care experience. HealthReach providers treat the "whole person" - not just physical symptoms, and form partnerships with their patients, encouraging them to take an active role in their care.

AFFORDABLE

HealthReach services are available to everyone, regardless of ability to pay. We accept Medicare, MaineCare (Medicaid) and private insurance. Through funding from the U.S. Bureau of Primary Health Care, we also offer a sliding fee program to uninsured and underinsured residents to assist with the cost of health center services. In addition, our Connectors offer application assistance for programs that help with the cost of healthcare and medications including the Health Insurance Marketplace.

CLOSE TO HOME

HealthReach serves families in over 80 rural communities, primarily in Kennebec, Franklin, Oxford, Somerset, Lincoln, Sagadahoc and Androscoggin counties. Nearly 28,000 people chose us as their primary care provider in 2017, totaling over 97,264 visits. We work closely with four hospitals located in our service areas: Franklin Memorial Hospital (Farmington), MaineGeneral Medical Center-Alfond Center for Health (Augusta), Redington-Fairview General Hospital (Skowhegan) and Stephens Memorial Hospital (Norway). We also collaborate with local organizations, state agencies and individuals who deliver crisis, health, psychosocial, education and other complementary services to area residents.

SERVICES PROVIDED

HealthReach provides comprehensive primary and preventive care services to children and adults, including care of acute and chronic illnesses, checkups, school and sports physicals, immunizations, family planning, and lab services.

The services available to our health center patients include:

- Women's Health
- Men's Health
- Pediatric Services
- Counseling
- Care Management
- Referrals
- Sliding Fee Scale

Some health centers also offer general internal medicine, osteopathic manipulative therapy, care management, podiatry, general dentistry, adult psychiatric medication management, and DOT physicals.

OUR VALUES & STANDARDS OF BEHAVIOR

Respect

Service

Empathy

Teamwork

Excellence

Professionalism

Communication

OUR HEALTH CENTERS

Belgrade Regional Health Center - Established 1977. www.BelgradeCHC.org

Outpatient practice - 1,990 users in 2017

Bethel Family Health Center - Established 1979 and joined HealthReach 1999. www.BethelCHC.org

Outpatient practice - 3,425 users in 2017

Bingham Area Health Center - Established 1975. www.BinghamCHC.org

Outpatient practice - 1,140 users in 2017 **Dental Center** – Reopened 2008 – 1,873 users in 2017

Lovejoy Health Center (Albion) - Established 1978. www.LovejoyCHC.org

Outpatient practice – 3,975 users in 2017

Madison Area Health Center - Established 1977. www.MadisonCHC.org

Outpatient practice – 2,003 users in 2017

Mt. Abram Regional Health Center (Kingfield) - Established 1986. www.MtAbramCHC.org

Outpatient practice - 1,406 users in 2017

Rangeley Family Medicine - Established 1994. www.RangeleyCHC.org

Outpatient practice – 1,433 users in 2017

Richmond Area Health Center - Established 1977. www.RichmondCHC.org

Outpatient practice – 2,556 users in 2017

Sheepscot Valley Health Center (Coopers Mills) - Established 1980. www.SheepscotCHC.org

Outpatient practice – 3,745 users in 2017

Strong Area Health Center - Established 1986. www.StrongCHC.org

Outpatient practice – 2,162 users in 2017 **Dental Center** - Established 2003 – 1,659 users in 2017

Western Maine Family Health Center (Livermore Falls) - Established 1987. www.WesternCHC.org

Outpatient practice - 2,256 users in 2017